BISSELL®

WE MEAN CLEAN

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Register your product today!
See details on back page

PROheat®

USER'S GUIDE

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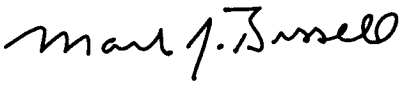
Thanks for buying a BISSELL PROheat®

We're glad you purchased a BISSELL PROheat deep cleaner. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system. By purchasing this product you are helping BISSELL with our commitment to reducing our impact on the environment through an expanding range of sustainable design efforts.

Your BISSELL PROheat deep cleaner is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL deep cleaner.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman, President & CEO

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

Read all instructions before using your PROheat®.

⚠ WARNING: To

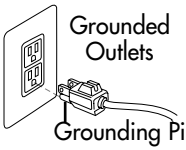
reduce the risk of fire, electric shock, or injury:

- Do not immerse.
- Use only on surfaces moistened by cleaning process.
- Always connect to a properly grounded outlet.
- See Grounding Instructions.
- Unplug from outlet when not in use and before conducting maintenance or troubleshooting.
- Do not leave machine when it is plugged in.
- Do not service machine when it is plugged in.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized Service Center.
- Use indoors only.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces.
- Unplug by grasping the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into appliance openings, use with blocked opening, or restrict air flow.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Do not pick up hot or burning objects.
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapor.
- Do not use appliance in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, gasoline, etc.).
- Do not modify the 3-prong grounded plug.
- Do not allow to be used as a toy.
- Do not use for any purpose other than described in this User's Guide.
- Do not operate the appliance unless the belt door is securely assembled in the location provided.
- Do not unplug by pulling on the cord.
- Use only manufacturer's recommended attachments.
- Use only cleaning products formulated by BISSELL for use in this appliance to prevent internal component damage. See the cleaning fluid section of this guide.
- Keep openings free of dust, lint, hair, etc.
- Do not point attachment nozzle at people or animals
- Keep appliance on a level surface.
- Turn off all controls before unplugging
- Be extra careful when cleaning stairs.
- Close attention is necessary when used by or near children
- Unplug before attaching TurboBrush®.

SAVE THESE INSTRUCTIONS

GROUNDING INSTRUCTIONS

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.



⚠ WARNING:

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. DO NOT MODIFY THE PLUG. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the drawing above. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

This model is for household use only.

Product view

Keep plenty of genuine BISSELL 2X advanced cleaning formula on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning solutions may harm the machine and void the warranty.

Product view

⚠WARNING:
To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning fluids intended for use with the deep cleaner. Non-BISSELL cleaning solutions may harm the machine and void the warranty.

Cleaning fluid

Keep plenty of genuine BISSELL 2X advanced cleaning Formula on hand so you can clean and protect whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning solutions may harm the machine and will void the warranty.

BISSELL 2X Fiber Cleansing Formula with Scotchgard™ Protection

BISSELL 2X Allergen Cleansing Formula

BISSELL 2X Pet Stain and Odor Formula with Scotchgard™ Protection

BISSELL 2X Natural Orange Formula

BISSELL 2X Lavender Essence Formula

BISSELL 2X Professional Deep Cleaning Formula with Scotchgard™ Protection

BISSELL 2X Hard Floor Solution Formula

BISSELL Tough Stain PreCleaner™

Assembly

Your PROheat comes in four, easy to assemble components:

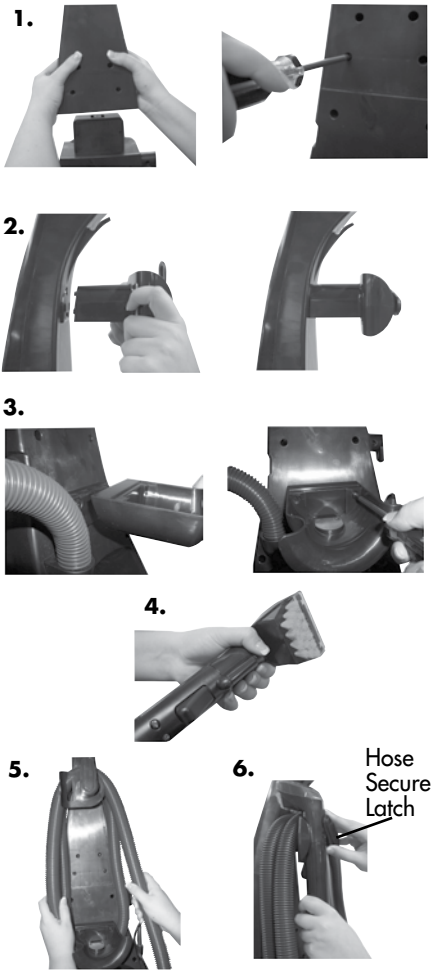
Handle Assembly
Upper Hose Rack
Lower Body
Lower Hose Rack

The only tool you will need to assemble your cleaner is a Phillips head screwdriver.

WARNING:

Do not plug in your cleaner until you have completely assembled it per the instructions and are familiar with all instructions and operating procedures.

1. Slide handle assembly onto lower body and secure with two long screws.
2. Attach upper hose rack to back of handle assembly by pushing into open slots and sliding down until it snaps into place.
3. Attach lower hose rack by sliding in place on lower body assembly and securing with 2 short screws.
4. Attach Tough Stain tool to end of hose.
5. Wrap flex hose around hose rack and secure it into notched out holder as shown.
6. Keep flex hose locked in place with hose secure latch.



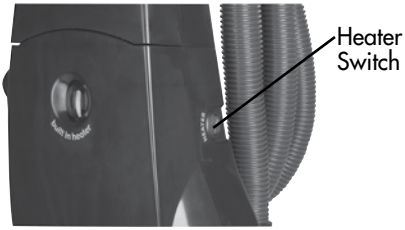
Tip: Deep cleaning carpeting regularly can reduce dust and allergens in your home.

Special Features

Your BISSELL PROheat deep cleaner is a home cleaning system that uses a combination of heat, BISSELL advanced cleaning formula, brush agitation and suction to safely clean carpets.

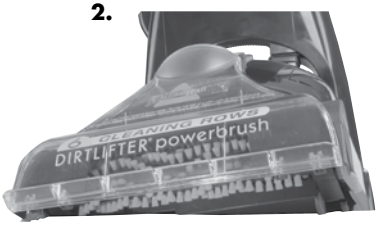
1. **Built-In-Heater** BISSELL PROheat models feature a patented built-in heater which will heat the hot tap water you put in up to 25 degrees hotter to safely optimize cleaning effectiveness. The heater will never allow the temperature to exceed 180 degrees. The heater switch, which is located on the side of the machine, controls the heater so you have the option to turn off the heat.

1.

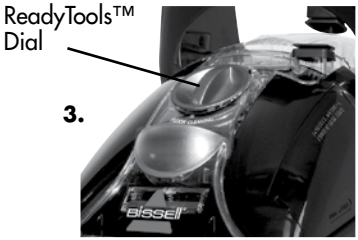


2. **DirtLifter® Powerbrush** The DirtLifter PowerBrush is designed to enhance cleaning performance. The bristle pattern safely lifts out the deep down dirt while gently grooming carpet fibers. The floating suspension self-adjusts to all carpet heights. When the power is ON and the machine is in the upright position, your carpet is protected because the brushes are lifted up off the carpet.

2.



3. **ReadyTools™ Dial** The ReadyTools feature allows you to choose between "FLOOR CLEANING" or cleaning with "TOOLS" simply by turning the dial. The "TOOLS" setting allows for above floor cleaning of upholstery, stairs, along baseboards, and other hard to reach areas. Simply choose the tool that is appropriate for the job, attach to flex hose and you are ready to go.



⚠ WARNING:

To reduce the risk of fire, use only BISSELL advanced deep cleaning formula for full size machines in your deep cleaner. Use of cleaning formulas that contain lemon or pine oil may damage this appliance and void the warranty. Chemical spot cleaners or solvent-based soil removers should not be used. These products may react with the plastic materials used in your deep cleaner causing cracking or pitting.

Special Features continued

4. Scotchgard™ Protector
Carpet protection applied at the mill typically wears down over time from heavy foot traffic and everyday cleaning, including deep cleaning. To help restore this important protection, only BISSELL offers deep cleaning formulas with Scotchgard protector. This offers extra protection against dirt and tough stains to keep your carpets looking good longer.

To maintain your Scotchgard 5-year limited stain warranty, you no longer are required to hire a professional. By using your BISSELL PROheat machine with BISSELL 2X formulas containing Scotchgard protector every 12 months, your carpet warranty from 3M remains in effect. No other home deep cleaning system can do this for you.

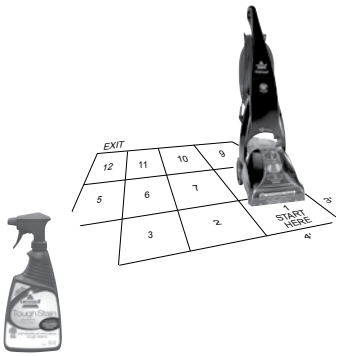
5. Measuring Cup Your deep cleaner is equipped with a measuring cup for adding the proper amount of formula to the 2-in-1 tank. For convenience the measuring cup is built into the lid of the 2-in-1 tank.

6. 2-in-1 water tank Our 2-in-1 water tank system is designed with a heavy duty bladder inside for clean water. As you clean, the clean water and formula in the bladder will empty. Dirty water pulled out of your carpet will collect around the outside of the bladder so clean and dirty water are always kept separate. This allows the user to maximize tank space, yet only carry one tank to and from the sink for emptying and filling.

7. Removable Nozzle Cleaning up your machine after you're done has never been easier! Nozzle pops off for rinsing in the sink.

Before you clean

1. Move furniture to another area if cleaning an entire room (optional).
2. Vacuum area with a dry vacuum cleaner before deep cleaning.
3. Plan your cleaning route to leave an exit path. It is best to begin cleaning in the corner farthest from your exit.
4. Pretreating (optional)
   Pretreating is recommended to improve cleaning effectiveness for heavily soiled carpet in high traffic areas such as entry ways and hallways.To pretreat:
   - **A.** Using the BISSELL Tough Stain Pre-cleaner, generously spray evenly over soiled area, do not overwet.
   - **B.** Wait 3-5 minutes before deep cleaning.
   - **C.** Clean as normal using your BISSELL PROheat®.



ATTENTION:
Some Berber carpets have a tendency to fuzz with wear. Repeated strokes in the same area with an ordinary vacuum or deep cleaner may aggravate this condition.

Fill the 2-In-1 water tank

1. Remove the tank from the base of the machine by lifting the tank carry handle.
2. Carry like a bucket to the sink. Rotate the handle forward to unlatch the lid. Remove lid, turn over and locate built in measuring cup.
3. Fill with BISSELL 2X formula to the indicated fill line on the built in measuring cup and pour into mouth of the bladder.
4. Fill the bladder with clean hot tap water. *Do not boil or microwave water as it can destroy the bladder.
5. Replace the top of the tank by matching the lid and tank edges. Handle must be in the forward position in order to replace lid. Rotate the handle to the carrying position to latch the lid.

   Note: Remember to secure the lid and test to make sure it is secure before picking up the tank.
6. Place tank into machine base, seating firmly in place. Rotate tank handle back into latched position.

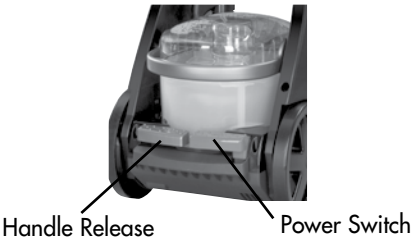
Carpet cleaning

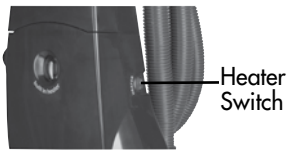
1. Plug the deep cleaner into a proper outlet. Set ReadyTools dial to the "FLOOR CLEANING" setting. Turn the power on by pressing the red power switch on the back of the unit with your foot. Turn heater switch (located on side of unit) to the on position. Allow one minute for the built-in heater to warm up before cleaning.

   NOTE: The PROheat will be fully warmed and will provide optimal performance after a minute of continuous heated cleaning.

2. With your foot, press the gray handle release lever (located on the back of unit below water tank) to detent handle.
3. While pressing the spray trigger, make one slow forward wet pass and another back. Let the built-in heater, BISSELL 2X advanced deep cleaning formula, and DirtLifter PowerBrush do the work for you. **Caution: Do not overwet.**
4. Release the spray trigger and make one slow forward and backward pass over the same area to remove any residual dirty water and aid in drying.
5. Repeat cleaning passes until solution being suctioned up appears clean. Continue passes without pressing the trigger until you can't see any more water being suctioned up.

Tip: Thorough vacuuming before deep cleaning will prevent early clogging of the lint trap.





WARNING:
To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning fluids intended for use with the deep cleaner. Non-BISSELL cleaning solutions may harm the machine and void the warranty.

Empty the 2-in-1 water tank/ clean removable nozzle

1. Turn power switch off. Remove the 2-in-1 water tank from the base using the tank carry handle. Carry the tank like a bucket to a utility sink or outside where you will dispose of the collection water. Remove the top of the tank by rotating the handle forward to unlatch lid and lifting lid off tank.
2. Empty collection water from bottom of tank.
3. After each use, remove and rinse the lint screen located on the tank lid.
4. If nozzle needs to be cleaned: remove by grasping handle at the top and pulling forward. Clean removable nozzle by rinsing under running water.
5. When finished, replace nozzle by slightly raising front of machine to line up slots on the base with the hooks on nozzle. Attach at base first and then click nozzle into place.

   NOTE: If nozzle is not attached properly loss of suction will occur.

6. To continue carpet cleaning, refer back to pages 9 and 10, beginning with "Fill the 2-in-1 water tank" on page 9.

   If cleaning is complete, refer to the "Maintenance and care" section on page 15.

1.

2.

3. Lint Screen

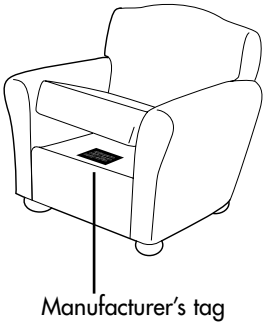
4.

5.

ReadyTools™

Your PROheat deep cleaner comes equipped with a hose and at least one attachment for cleaning stairs, upholstery, and more.

Important! If using the machine to clean upholstery, check upholstery tags.



1. Check manufacturer's tag before cleaning. "W" or "WS" on the tag means you can use your PROheat. If the tag is coded with "X" or "S" (with a diagonal strike through), or says "Dry Clean Only," do not proceed. Do not use on velvet or silk. If manufacturer's tag is missing or not coded, check with your furniture dealer.
2. Check for colorfastness in an inconspicuous place.
3. If possible, check upholstery stuffing. Colored stuffing may bleed through fabric when wet.
4. Plan activities to give upholstery time to dry.
5. Vacuum thoroughly to pick up loose debris and pet hair. Use a vacuum with a brush attachment and a crevice tool to clean fabric folds and tufts.
6. To begin cleaning with attachments, follow the instructions on page 9 for filling the 2-in-1 water tank.
7. Set the ReadyTools dial to the "TOOLS" setting. This will allow spray and suction from the hose.

8. Attach the cleaning tool of your choice to the end of the hose.
9. Clean by pressing the trigger to spray solution onto the area to be cleaned. Slowly move the tool back and forth over the soiled surface. Release the trigger to suction dirty water. Continue to clean in the area, working in small sections, until dirt is removed.
   Caution: Do Not Overwet.
10. When finished cleaning, remove and rinse tool(s) in clean, running water.

ReadyTools™ Continued

11. It is recommended that you suction clean water from the tap to rinse out the hose.

12. Before wrapping hose onto tool rack, lift end of hose and stretch out to ensure all water is cleared from hose.

13. Wrap flex hose around tool rack.

14. Empty 2-in-1 water tank and rinse out, following instructions on page 11.

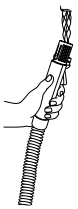
15. If the ReadyTools dial becomes difficult to turn, the diverter assembly that holds the dial may need to be cleaned. To clean, first remove nozzle and locate screw that holds the diverter assembly in place. With a Phillips screwdriver, remove the screw and set aside.

16. Remove diverter assembly; hold under running water making sure water flows through and around the dial. Turn the dial about 10 times clockwise and 10 more times counter clockwise. This should free up any debris.

17. Wipe diverter assembly with a soft cloth and replace back on machine. Replace nozzle.

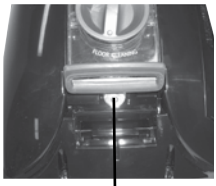
18. Return ReadyTools dial to "FLOOR CLEANING" setting.

11.



12.

15.



16.

Hard Floor Cleaning

Select Models Only

Your deep cleaner may have included a hard floor tool and Hard Floor Solutions Formula. The hard floor tool provides effective cleaning for linoleum, vinyl, and tile floors.
Caution: Do not use on unsealed hardwood floors.

WARNING:

To reduce the risk of fire and electric shock- when cleaning a hard floor, the BISSELL bare floor tool kit 203-5641 must be used and it must only be used with BISSELL Hard Floor Solutions or BISSELL 2X Hard Floor Solutions cleaning fluid intended for use with this appliance.

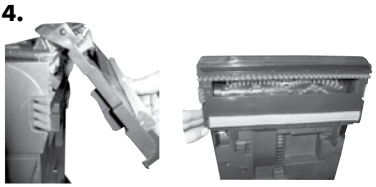
1. Thoroughly vacuum or sweep floor to pick up any debris.

   NOTE: Prior to filling with formula and water be sure all carpet cleaning formula is thoroughly rinsed from tank.

2. Fill BISSELL 2X Hard Floor Solutions Formula to the indicated fill line in the built in measuring cup and pour into mouth of bladder.

3. Fill the bladder with clean hot tap water and set aside.

4. Attach the hard floor tool to the bottom of the machine by hooking it into the nozzle and swinging it down until it clicks into place.



5. Be sure the ReadyTools dial is set to "FLOOR CLEANING".

6. Plug into an outlet and turn the power on.

7. Plan your cleaning route to leave an exit path. Be sure to allow adequate time for floors to dry.

8. While pressing the spray trigger, make one slow forward wet pass and another back. **Caution: Do Not Overwet.**

9. Repeat the motion without pressing the trigger using the hard floor tool to squeegee and suction up the dirty water.

10. When finished, remove hard floor tool, rinse and let dry before storing. Refer to the Maintenance section on page 15 for machine clean up and storage instructions.

Machine care

For best results, a few simple steps can assure your machine is well maintained after cleaning is complete.

1. Flush your machine of any remaining residual solution.

a. Fill the 2-in-1 clean water tank (bladder) with clean hot tap water.

b. Plug your machine into a proper outlet and set the ReadyTools dial to the "FLOOR CLEANING" setting. Turn the power on by pressing the power button.

c. Recline the handle and press the spray trigger for 15 seconds while making forward and backward passes on carpet. Release the trigger to suction. Repeat for another 15 seconds. Continue without pressing the trigger until there is no more water being suctioned.

2. Turn power switch off. Unplug the machine and wrap the power cord.

3. After emptying the 2-in-1 water tank, rinse with running hot tap water, taking care to clean underneath and around the heavy duty bladder. Clean out red lint screen (located on tank lid). Removable nozzle may be rinsed if necessary.

4. Replace the 2-in-1 water tank on the machine.

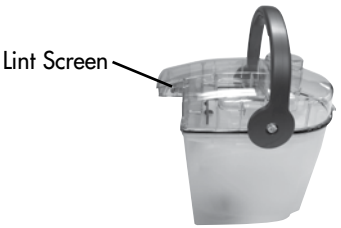
5. Any loose hair or debris can be pulled from the brush roll and thrown away.

6. To clean attachments, remove from hose and rinse in clean, running water. Dry before storing. Clean the hose by suctioning clean water from the tap. Before wrapping back on machine, lift end of hose and stretch out to ensure all water is cleared from hose. Refer to page 13.

7. Wipe the machine's exterior with a soft cloth.

8. After carpet is dry, vacuum again to remove hair and fuzz.

⚠WARNING:
To reduce the risk of fire, electric shock or injury, unplug from the outlet before servicing.



Machine storage

Store deep cleaner in a protected, dry area (closet or basement). Since this product uses water, it must not be stored where there is danger of freezing. Freezing will damage internal components and void the warranty.

Troubleshooting

Heat indicator light does not illuminate:

Possible causes

1. The heater switch is not turned on.
2. The machine power switch is not turned on

Remedies

1. Turn on the heater switch located on side of unit
2. Both switches must be on to activate the heat indicator light.

Reduced or no spray

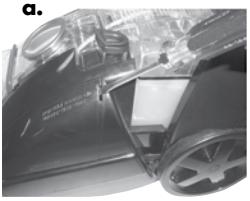
Possible causes

1. Bladder may be empty.
2. 2-in-1 tank may not be seated properly.
3. Pump may have lost prime.
4. The pump belt may be broken.

Remedies

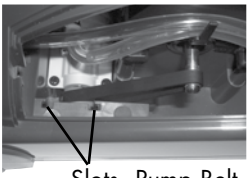
1. Refill bladder with hot tap water
2. Remove and reseat 2-in-1 tank
3. Turn power off and hold spray trigger for 30 seconds. Turn machine back on and check for spray
4. Turn power switch off and unplug from the outlet. To check if a pump belt has broken, you will need a flat head screwdriver.

a.



a. Insert the flat end into the slot of the belt access door to release. Examine the belt for breakage. You should be able to see the pump belt looped around the motor shaft. If it is broken or missing, please refer to Replacement Parts on page 17. A replacement belt may be ordered at www.bissell.com or by calling BISSELL Consumer Services at 800-237-7691. Complete installation instructions will accompany the replacement belt.

b.



b. When replacing belt access door be sure to line up slots of belt access door with slots in machine, slide door into place and snap shut.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Replacement parts - BISSELL PROheat®

Item	Part No.	Part Name
1	203-0104	Tank Assembly Complete
2	203-0102	Tank Base
3	203-0124	Removable Nozzle
4	215-0628	Replacement Pump Belt (with instructions)
5	015-0621	Replacement Brush Belt 1 Pack (with instructions)
6	203-0105	Lint Screen

1

2

3

4

5

6

Accessories

These items are available for purchase as accessories for your BISSELL PROheat: To purchase call 1-800-237-7691 or visit www.bissell.com.

Item	Part No.	Part Name
1	203-5641	Hard Floor Tool with trial size of Hard Floor Solutions™ formula
2	203-6651	3" Tough Stain Tool
3	203-6653	4" Upholstery Tool
4	203-6654	6" Stair Tool
5	203-6652	Powered TurboBrush Hand Tool
6	203-0116	Spraying, 2-in-1 Crevice tool w/ Brush
7	203-6655	Spraying Crevice Tool
8	210-3040	Mesh Tool Storage Bag
9	62E5-2	2X Fiber Cleansing Formula with Scotchgard™ Protection 60 oz.
10	99K5-2	2X Pet Stain and Odor Formula with Scotchgard™ Protection 60 oz.
11	89Q5-2	2X Allergen Cleansing Formula 60 oz.
12	83P3-2	2X Natural Orange Formula 60 oz.
13	34B5-2	2X Lavender Essence Formula 60 oz.
14	78H6-3	2X Professional Deep Cleaning Formula with Scotchgard™ Protection 48 oz.
15	26V2	2X Spring Breeze Formula 60 oz.
16	4001	Tough Stain Precleaner 22 oz.
17	56L9	2X Hard Floor Solutions Formula 16 oz.

Earn Rewards Points!

To qualify you for discounts, rebates, and other BISSELL perks. Visit www.bissell.com/rewards to learn more.

Warranty - BISSELL PROheat®

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited One Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

If your BISSELL product should require service:

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

Website or E-mail:
www.bissell.com

Or Call:
BISSELL Consumer Services
1-800-237-7691
Monday - Friday 8 a.m. - 10 p.m. ET
Saturday 9 a.m. - 8 p.m. ET

Or Write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Services

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Don't forget to register your product!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

BISSELL Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We'll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.bissell.com/registration now!

BISSELL consumer services

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Services
1-800-237-7691

Monday - Friday 8 a.m. — 10 p.m. ET
Saturday 9 a.m. — 8 p.m. ET

Or write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.
Please record your Model Number: _____
Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 19 for details.

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Part Number 120-4251
Rev 9/10
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